

Everyone desires respect. We acknowledge the uniqueness and dignity of every consumer, volunteer, donor, staff member and guest. We pause before speaking and acting to assure opinions and worldviews that differ from our own are being honored. True partnership is impossible without respect.

Everyone needs to be understood. We practice compassion and empathy by truly listening to what others are saying, valuing their experiences and considering how these affect other's perspectives.

RESPECT

UNDERSTOOD

PROCESS



STRENGTHS

**SHARE
POWER**

**WAIT ON
JUDGMENTS**

Everyone has strengths.

We first look for and acknowledge the many resources, past successes, abilities, talents and dreams of others. We use these strengths as building blocks to support problem solving and over-coming barriers.

Partners share power. We are aware that power differentials create obstacles to partnership. We are mindful of our responsibility to empower others.

Judgments can wait. We acknowledge and set aside our own assumptions, values and beliefs. We appreciate diversity. We make decisions based on listening and learning from others and situations.

Partnership is a process.

We recognize that partnership develops over time. Each of the six principles is part of a whole, supporting and strengthening the partnership. We achieve excellence by practicing all six principles in all interactions.